A Note to Welcome

Dear Resident

WELCOME TO THE PGH. The new term starts. If you are a new student, I hope you will settle down soon and be ready for your research or study. If you are our existing resident, I hope you have already got a fruitful summer.

PGH has six buildings spreading over four sites and houses more than 1100 postgraduate students. We have a dedicated management team to look after you. Team members include me as the Hall Master (email: pshaw@cuhk.edu.hk), Professor Clement So (Warden, email: clementso@cuhk.edu.hk), Professor Edwin Chan (Warden, email: hyechan@cuhk.edu.hk), and Ms. Karen Hsi (Hall Administrator, email: karenhsi@cuhk.edu.hk). We also have several clerical staff, tutors and supporting staff to carry out the daily duties. PGH is more than a place to stay. We assist the University to fulfill her educational purposes. Therefore, we hope to enrich your experience by holding talks and activities and conducting informal classes. In the past academic year, we have held dinner talks, classes for Cantonese, both for the Mainland students and English speaking students, make up classes and photo refining classes, etc. We also collaborate with the Residents’ Association for various social activities such as VC dinner, hiking, singing competition, and consult the Association on a wide range of matters. Please provide us with more suggestions for activities and take the chance to make friends and learn from other residents from different cultures and background.

Since we need to look after a large number of residents under the constraints of manpower, experience and resources, there may be times that our work may not be up to your expectation. We appreciate your tolerance and understanding. We shall try our best to fulfill your request. However, to be fair to all, we need to stick to the set regulations and impose penalties. Examples of violation include letting visitors to stay after visiting hours, not keeping the communal place clean and tidy etc., as such action will affect the rights of other residents.

Your constructive opinions will certainly help to improve our work and lead to a better living quality. If you have any opinion, request, grievances or do not understand why a policy is set, please do not hesitate to communicate with us or through your Residents’ Association. You may also fill out a form obtained from the PGH offices. We shall try our best to address your questions and explain to you if a certain thing cannot be done. It will be more effective to find us directly, rather than guessing among yourselves or sending message to other parties outside PGH, as it will take time for them to redirect the message to us.

Since there is a surge of infectious diseases, like influenza, Middle East respiratory syndrome (MERS), dengue etc., I urge you be vigilant to personal hygiene. Our General Office has protective masks for sale and thermometer for measuring body temperature. Please report to us if you or your flatmate falls ill.

Let’s join force to create a healthy and harmonious environment and make your stay here memorable.

P.C. Shaw
MASTER, POSTGRADUATE HALLS
THE CHINESE UNIVERSITY OF HONG KONG
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