

Important Notes to All Residents Regarding the Omicron Outbreak

Dear Residents,

The University has announced new [arrangements](#) on 23 January regarding the unfolding Omicron outbreak in Hong Kong recently. We would like to remind all residents again to strictly follow the [infection control measures](#) in the hostels:

- **Residents MUST wear masks in public areas except while eating and showering.** This is extremely important to protect yourselves and when defining close contacts should a confirmed case be detected.
- **Group gathering of more than 2 persons at public areas is NOT allowed.** Residents should keep a minimum distance at least 1.5 m from each other.
- **Visitors (including residents who are not residential students of that particular hostel) are strictly prohibited. Visiting within the same hostel is also not encouraged.**
- All student MUST only use the bathroom and kitchen of their own floor.
- Residents should practice strict personal hygiene.

In response to the work-from-home arrangements, while we shall maintain essential services in the hostels, our office hours and counter services are adjusted as follows starting from 25 January:

Office Hours	Mon – Fri: 9 a.m. – 4:30 p.m.
Counter Services	Mon – Sun: 9 a.m. – 8:30 p.m.

Residents are encouraged to send their enquiries to enquiry@pgh.cuhk.edu.hk during office hours for our timely handling or contact counter at 3943 3000 (PGH 1) / 3943 0652 (PGH 2&3) / 3943 5000 (PGH 4-6) during non-office hours. Caretakers' service will be maintained in case of emergencies.

We shall inform residents if there are any updates after the Lunar New Year Holidays. Thank you for your attention and cooperation.



PGH General Office

10 February 2022